

COLD & FLU

SUPPLEMENTARY FILE 1:

► COLD AND FLU PATIENT CONSULTATION RECORD SHEET

This form is for pharmacy staff to document particularly interesting or note-worthy examples of cold and flu consultations, for example:

- Interactions which have allowed team members to apply their learning;
- Interactions which have resulted in a positive impact on patient;
- Where additional referral was required;
- Where patient satisfaction was expressed.

NAME	
ROLE	
DATE	

► Briefly describe the patient you used your cold and flu training with:

(Large empty box for writing)

► What did they want help with?

(Large empty box for writing)

► What was your role in supporting the patient?

(Large empty box for writing)

► How did your training enable you to support the patient?

(Large empty box for writing)

► How do you think the person felt as a result of your intervention?

(Large empty box for writing)

► What did you learn from using your cold and flu training to support the patient?

(Large empty box for writing)